

# **Outcome and Assessment Information Set (OASIS) Resources**

## **References**

- OASIS Implementation Manual, December 2002 revision.
- Outcome-Based Quality Monitoring (OBQM) Implementation Manual, 2001
- Outcome-Based Quality Improvement (OBQI) Implementation Manual, February 2002
- Outcome-Based Quality Improvement (OBQI) Implementation Manual Supplement, May 2003
- Accessing OBQI and OBQM Reports, February 2002
- HHA System User's Guide
- HHA Error and Message Description Guide
- Home Health Agency Assessment Strategies Video and Workbook; access request form and cost at <http://www.qtso.com>

## **Websites**

- State OASIS System Welcome Page, click on *Bulletins* for resource information.
- Centers for Medicare and Medicaid Services (CMS):
  - OASIS Home Page: [www.cms.hhs.gov/oasis](http://www.cms.hhs.gov/oasis)
  - HAVEN: [www.cms.hhs.gov/oasis/havensof.asp](http://www.cms.hhs.gov/oasis/havensof.asp)
  - Home Health Prospective Payment System (PPS): [www.cms.hhs.gov/providers/hhapps](http://www.cms.hhs.gov/providers/hhapps)
  - Home Health Quality Initiative: [www.cms.hhs.gov/quality/hhqi](http://www.cms.hhs.gov/quality/hhqi)
- QIES Technical Support Office: [www.qtso.com](http://www.qtso.com)
- Department of Health & Family Services: [www.dhfs.state.wi.us/rl\\_dsl/hhas/hhawhats.htm](http://www.dhfs.state.wi.us/rl_dsl/hhas/hhawhats.htm)
- United Government Services: [www.ugsmedicare.com](http://www.ugsmedicare.com)
- MetaStar: [www.metastar.com](http://www.metastar.com)

## **Telephone/E-mail**

### **Software and OASIS data transmission; Accessing OBQM/OBQI reports**

- Chris Benesh, OASIS Automation Coordinator, 608/266-1718, [benesce@dhfs.state.wi.us](mailto:benesce@dhfs.state.wi.us)

### **Clinical issues regarding OASIS data collection; Reading/interpreting OBQM/OBQI reports**

- Andrea Henrich, RN, OASIS Education Coordinator, 608/267-3807, [henriam@dhfs.state.wi.us](mailto:henriam@dhfs.state.wi.us)
- Marianne Missfeldt, Home Health Nurse Consultant, 715/836-4036, [missfML@dhfs.state.wi.us](mailto:missfML@dhfs.state.wi.us)

### **Quality Improvement Organization**

- Diane Peters, VP Quality, MetaStar, 608/274-1940 or 800/362-2320, [dpeters@metastar.com](mailto:dpeters@metastar.com)

### **Pharmacy issues**

- Douglas Englebert, Pharmacy Practice Consultant, 608/266-5388, [engleda@dhfs.state.wi.us](mailto:engleda@dhfs.state.wi.us)

### **Help lines**

- HAVEN Provider Help Line: 1-877-201-4721
- MDCN Provider Help Line: 1-800-905-2069
- United Government Services (UGS), Provider Relations: 1-877-309-4290